Daniil Dushin

Guest Relations / Front Office | Russian native | Based in Antalya

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SUMMARY

Friendly, reliable, calm with demanding clients and tech-savvy, living in Antalya. Native Russian speaker able to support Russian-speaking guests, with years of customer service and sales experience. I already work in hotels, cafés and restaurants every day as a technical specialist, so I know how they run behind the scenes. Open to live-in (lojman) positions.

EXPERIENCE

Technical Specialist — Steady Control (AI monitoring for hotels and restaurants), Antalya · Oct 2026 – present

- On-site work in hotels, cafés and restaurants: cameras, sensors and network equipment.

Customer-facing roles

- Sales and product consultations — family retail business, Belgorod, 2022 – 2025
- Client service and records in 1C — veterinary clinic, Belgorod, 2023 – 2026
- IT support for private and small-business clients — freelance, 2022 – present

TARGET ROLES

Guest Relations, Front Office, Concierge, Transfer/Tour assistant, hotel IT support.

PROJECTS FOR HOTELS AND RESTAURANTS

I also build software for hotels and restaurants: an AI concierge for guests in four languages, chef-confirmed allergen labels and fridge temperature alerts. Case studies on my site.

LANGUAGES

Russian — native · English — A1 (basic), studying actively · Turkish — basic · Driving licence: category B

EDUCATION

Belgorod State Agrarian University — Veterinary Medicine (specialist degree), studying on an individual study plan.

BEYOND THE ROLE

Fast learner who picks up new tools and fields quickly. Builds Telegram bots and websites, uses AI tools for automation, has sales and client-service experience. Open to new directions and remote work.